



# Fiscal Second Quarter 2023 Earnings

November 3, 2022



# Disclaimers

## Forward-looking statements

This presentation contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. Such forward-looking statements often contain words such as “will,” “anticipate,” “predict,” “project,” “plan,” “forecast,” “estimate,” “expect,” “intend,” “target,” “may,” “should,” “would,” “could,” “outlook” and other similar words or expressions or the negative thereof or other variations thereon. All statements, other than statements of historical fact, including without limitation statements representing management’s beliefs about future events, transactions, strategies, operations and financial results, may be forward-looking statements. These statements do not guarantee future performance and speak only as of November 2, 2022, and the Company does not undertake to update its forward-looking statements. Actual outcomes or results may differ materially from those suggested by forward-looking statements as a result of risks and uncertainties which include, among others: risks related to the Company’s spin-off from International Business Machines Corporation (“IBM”); failure to attract new customers, retain existing customers or sell additional services to customers; technological developments and the Company’s response to such developments; failure to meet growth and productivity objectives; competition; impacts of relationships with critical suppliers; inability to attract and retain key personnel and other skilled employees; impact of local legal, economic, political, health and other conditions, including the COVID-19 pandemic; a downturn in economic environment and customer spending budgets; damage to the Company’s reputation; inability to accurately estimate the cost of services and the timeline for completion of contracts; service delivery issues; the Company’s ability to successfully manage acquisitions, alliances and dispositions, including integration challenges, failure to achieve objectives, the assumption of liabilities, and higher debt levels; the impact of our business with government customers; failure of the Company’s intellectual property rights to prevent competitive offerings and the failure of the company to obtain necessary licenses; risks relating to cybersecurity and data privacy; adverse effects from tax matters and environmental matters; legal proceedings and investigatory risks; impact of changes in market liquidity conditions and customer credit risk on receivables; the Company’s pension plans; the impact of foreign currency fluctuations; risks related to the Company’s common stock and the securities market; and other factors described in the “Risk Factors” section of the Company’s Annual Report on Form 10-K for the fiscal year ended December 31, 2021 filed with the Securities and Exchange Commission (the “SEC”) on March 10, 2022, as such factors may be updated from time to time in the Company’s periodic filings with the SEC.

## Pro forma financial information

This presentation also includes certain pro forma financial information. The pro forma adjustments assume that the Company’s spin-off from IBM and related transactions occurred as of January 1, 2020. The pro forma financial information is unaudited and is presented for illustrative purposes only and is not necessarily indicative of the operating results or financial position that would have occurred if the relevant transactions had been consummated on the date indicated, nor is it indicative of future operating results. The pro forma financial information presented includes adjustments that would not be included in the pro forma financial statements contained in a registration statement filed with the SEC that contain pro forma information prepared in accordance with Regulation S-X under the Securities Act.

## Non-GAAP financial measures

Financial information contained in this presentation includes certain financial measures that are calculated and presented on the basis of methodologies other than in accordance with generally accepted accounting policies in the United States of America (GAAP), such as adjusted EBITDA, adjusted pretax income, adjusted EBITDA margin, adjusted pretax margin, adjusted free cash flow, constant currency, pro forma adjusted pretax income, pro forma adjusted EBITDA, pro forma adjusted EBITDA margin and pro forma adjusted pretax margin, which include or exclude certain items from the most directly comparable GAAP financial measure. These non-GAAP measures differ from reported GAAP measures and are intended to illustrate what management believes are relevant period-over-period comparisons and are helpful to investors as an additional tool for further understanding and assessing Kyndryl’s expected ongoing operating performance. Exclusion of items in our non-GAAP presentation should not be considered an inference that these items are unusual, infrequent or non-recurring. Definitions of the non-GAAP measures are included in the appendix of this presentation. A reconciliation of non-GAAP financial measures for historical periods to the most directly comparable GAAP financial measure appears in the appendix to this presentation. Any non-GAAP financial measure used in this presentation is in addition to, and not meant to be considered superior to, or a substitute for, measures prepared in accordance with GAAP. A reconciliation of forward-looking non-GAAP financial information is not included in this presentation because the individual components of such non-GAAP reconciliation are not currently available without unreasonable effort. For the same reasons, we are unable to address the probable significance of the unavailable information, which could be material to future results. Additionally, certain amounts may not add due to the use of rounded numbers; percentages presented are calculated based on the underlying amounts.

# Martin Schroeter

Chairman and Chief Executive Officer



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# Key highlights



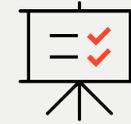
## Performance

Quarterly results demonstrate progress



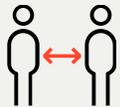
## Looking ahead

Updating outlook for fiscal year 2023\*



## Future objectives

On track toward our medium-term goals



## Alliances

Partnerships creating new business opportunities



## Advanced Delivery

Quality, cost benefiting from incremental automation



## Accounts

Enhancing existing relationships

# Building on our position as the world's leading IT infrastructure services provider

## Unrivaled expertise



**World's largest** IT infrastructure services provider



**30+ years** mission-critical systems experience



Operations in **63 countries** on six continents

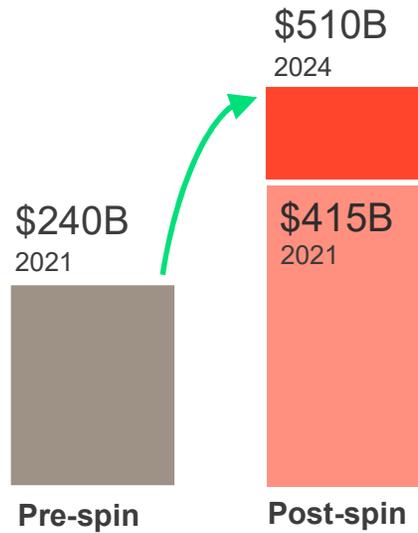


**Industry-leading** know-how, scale and capabilities



**Solid financial footing** to execute our strategy

## Large and growing addressable market



## Transforming our business mix through our six practices

Practice	Revenue	Signings
Cloud	33% ↗	<b>36%</b>
Security & Resiliency	13% ↗	<b>14%</b>
Network & Edge	9% ↗	<b>9%</b>
Applications, Data & AI	4% ↗	<b>7%</b>
Digital Workplace	8% ↗	<b>8%</b>
Core Enterprise & zCloud	33%	<b>25%</b>
Total	100%	<b>100%</b>

We design, build, manage and modernize the mission-critical systems that the world depends on



Signings and approximate revenue based on nine months ended September 30, 2022

# Progress on our three major initiatives

## Alliances

Driving signings, certifications and revenues with our new ecosystem partners and capabilities

**\$425M+**

Of hyperscalers signings, fiscal year-to-date  
(\$235M last quarter, \$1B full-year target)

**9000+**

New cloud certifications calendar year-to-date  
(total hyperscaler certifications up 63% since year-end)



## Advanced Delivery

Transforming service delivery through upskilling and automation

**3000+**

Kyndryls freed up calendar to date  
(1900+ for six months ended June)

**\$150M+**

Annualized savings from automation  
(\$100M last quarter, \$200M full-year target)



## Accounts

Addressing elements of the business with substandard margins

**\$20M**

Profit improvement in the quarter  
(\$13M last quarter, \$75M full-year target)

**\$80M**

Annualized profit improvement  
(\$52M last quarter, \$200M full-year target)

**\$120M**

Annualized profit improvement, excluding currency impact<sup>1</sup>



**We have strong momentum toward our fiscal year 2023 targets**



Milestones are for the fiscal year beginning April 1, 2022 and ending March 31, 2023  
<sup>1</sup> Based on October 2022 spot rates

# Three-A's creating value for customers and driving our business performance

## Alliances

Driving signings, certifications and revenues with our new ecosystem partners and capabilities

**\$80M+**

Signing with European-based telecommunications services provider to migrate from private cloud to hyperscaler

**\$24M**

Signing with European-based media company to modernize digital experience and migrate to hyperscaler

**\$23M**

Signing with a multinational consumer goods company to implement an automation platform with a hyperscaler

## Advanced Delivery

Transforming service delivery through upskilling and automation

**90%**

Reduction in high-impact incidents for a global industrials company

**700,000**

Automations executed monthly, nearly doubling since year-end for a European professional services company

**16%**

Reduction in personnel needed to serve a European industrials company (37 free-ups)

## Accounts

Addressing elements of the business with substandard margins

**12 pts**

Gross margin increase through shift to higher-value services and cost optimization for a European financial services company

**9 pts**

Gross margin increase through scope expansion and cost optimization for a global financial services company

**\$3M+**

Gross profit increase through scope change and early contract renegotiation with a banking software provider in Asia

We have strong momentum toward our fiscal year 2023 targets

# Global strategic alliances with leading technology providers

## Prior announcements (since our spin-off)



## Recently announced partnerships



Leveraging new initiative that increases customer access to mainframe data through cloud computing and AI



Delivering managed services for Google's new "Dual Run" offering that seamlessly moves mainframe workloads to the cloud



Accelerating clients' complex digital transformations from design and implementation to ongoing operations



Developing solutions that accelerate the adoption of digital workplace virtualization



Applying AI to modernize data for migration to hyperscaler clouds



Creating solutions and delivery capabilities that search, analyze and act on cloud and edge computing data



Jointly delivering cloud-based contact-center solutions

With our alliance partners, we are co-creating, co-investing and co-selling incremental mission-critical services

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# Launched Kyndryl Bridge, transforming how we deliver advanced services

kyndryl bridge

An open integration platform giving our customers real-time insights into their complex IT estates and unprecedented control over customizing their mission-critical operations

Value through clarity



**Deliver improved outcomes with a unified experience**



Efficiency through intelligence



**Optimize work with data and AI**



Innovate for business advantage



**Enable digital business at scale with modern capabilities**

*"The ability of Kyndryl Bridge to connect the many tools, workflows, and processes in which enterprises have spent years investing, while delivering real-time, actionable insights and recommendations, is a powerful proposition for enterprises throughout the global economy."*

– David Tapper, Program VP, Outsourcing and Managed Cloud Service, IDC

*"In essence, Kyndryl Bridge is a solution enterprises can use to monitor and analyze data-center asset performance, enhance management processes, and address problems before they become emergencies. The new offering speaks to the central value proposition of Kyndryl's services/solutions."*

– Charles King, President and Principal Analyst of Pund-IT

**Our game-changing platform differentiates us in the markets we serve and reflects our commitment to innovation**

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## Executing on our strategic objectives

Pre-November 2021 spin	Recent progress	Medium-term
Limited partnerships with hyperscalers, ISVs and systems integrators	Major hyperscaler alliances, new partnerships	Extensive, integrated IT ecosystem
20% employees with cloud-related certifications, mostly IBM-related	Reached 26,000+ hyperscaler certifications and 28% of employees cloud-certified	50% employees with cloud-related certifications, related to hyperscalers
~10% revenue from advisory & implementation services	43% Kyndryl Consult signings growth <sup>1</sup>	~15% of revenue from Kyndryl Consult
Declining revenues	Favorable revenue trends	Revenue growth by calendar year 2025
Mid-teens adjusted EBITDA margins	Executing on three-A's initiatives to drive profitable growth	High-teens adjusted EBITDA margins

**We're advancing toward our medium-term goals, which are consistent with the targets we laid out in October 2021**

# David Wyshner

Chief Financial Officer

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# Financial overview



Quarterly results



Balance sheet, liquidity  
and free cash flow

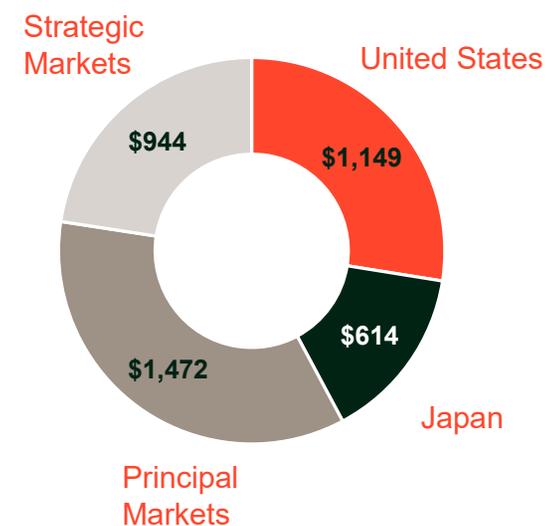


Outlook

## Fiscal second quarter 2023 financial highlights

(\$ in millions)	Quarter Ended Sept. 30, 2022	Quarter Ended June 30, 2022	Pro Forma Quarter Ended Sept. 30, 2021
<b>Revenue</b>	<b>\$4,179</b>	<b>\$4,288</b>	<b>\$4,529</b>
Growth, in constant currency <sup>1</sup>	2%	(2%)	
<b>Adjusted EBITDA</b>	<b>\$428</b>	<b>\$491</b>	<b>\$716</b>
Adjusted EBITDA margin	10.2%	11.4%	15.8%
<b>Adjusted pretax income (loss)</b>	<b>(\$102)</b>	<b>(\$50)</b>	<b>\$63</b>
Adjusted pretax margin	(2.4%)	(1.2%)	1.4%

Quarterly revenue by segment  
(\$ in millions)



Delivered revenue growth; earnings and margins impacted by currency headwinds and higher energy costs



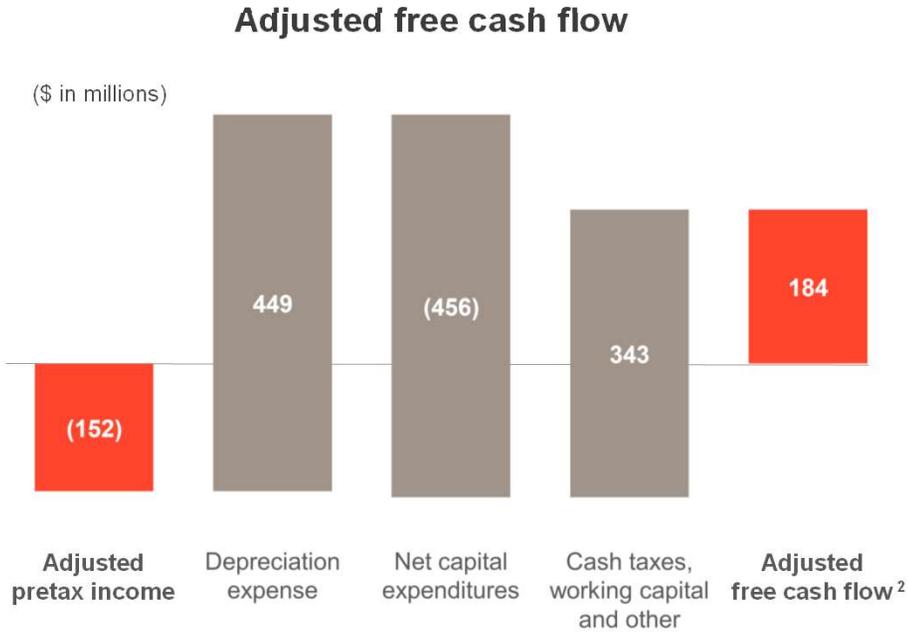
Principal Markets: Operations in Australia/New Zealand, Canada, France, Germany, India, Italy, Spain/Portugal and United Kingdom/Ireland

Strategic Markets: Operations in all other geographic locations

<sup>1</sup> Represents revenue growth in constant currency compared to pro forma results in prior-year period

See appendix for reconciliation of non-GAAP metrics

# Fiscal first half 2023 cash flow and balance sheet metrics



## Balance sheet and cash flow metrics

<b>\$5.0B</b>	<b>\$1.9B</b>
Available liquidity <sup>1</sup>	Cash
<b>\$3.2B</b>	<b>\$1.3B</b>
Debt	Net debt
<b>\$491M</b>	
Cash flow from operations	

**We're on a solid financial footing to execute our strategy**



<sup>1</sup> Consists of \$1.9 billion of cash and \$3.2 billion of undrawn senior unsecured credit facility  
<sup>2</sup> Adjusted free cash flow: Cash flow from operations (GAAP) \$491M, plus workforce rebalancing payments \$14M and transaction-related payments \$135M, less net capital expenditures \$456M  
 See appendix for reconciliation of non-GAAP metrics

## Over the medium term, our initiatives will contribute to profit growth

	Alliances	Advanced Delivery	Accounts	plus
	Driving signings, certifications and revenues through our new ecosystem partners	Transforming service delivery through upskilling and automation	Addressing elements of the business with substandard margins	Advisory services growth, growth in practices, expense management, etc.
Signings	✓			✓
Revenues	✓		✓*	✓
Cost savings		✓	✓	✓
Pretax income	✓	✓	✓	✓
Medium-term annual pretax opportunity	<b>\$200M</b>	<b>\$600M</b>	<b>\$800M</b>	<b>\$400M</b>

Expected benefits will drive margin expansion

## Fiscal 2023 outlook

	In constant currency	Based on year-to-date exchange rates	
<b>Revenue growth (vs. LTM)<sup>1</sup></b>	(1%) – 0%	(11%) – (10%)	<ul style="list-style-type: none"> <li>• Three-point increase in our constant-currency revenue growth compared to our prior outlook</li> <li>• \$1.7 billion or 9+ points of unfavorable currency effects year-over-year<sup>2</sup></li> </ul>
<b>Revenue</b>		\$16.3B – \$16.5B	
<b>Adjusted EBITDA margin</b>	12.5% – 13.5%	11% – 12%	<ul style="list-style-type: none"> <li>• Currency effects of \$450 million or 130 bps year-over-year<sup>2</sup></li> <li>• Higher energy costs of \$70 million or 40 bps</li> </ul>
<b>Adjusted pretax margin<sup>3</sup></b>	(0.5%) – 0.5%	(2%) – (1%)	<ul style="list-style-type: none"> <li>• Currency effects of \$300 million or nearly 200 bps year-over-year<sup>2</sup></li> <li>• Higher energy costs of \$70 million or 40 bps</li> </ul>
	<i>Margins updated from prior outlooks due to higher energy costs</i>	<i>Margins updated from prior outlooks due to currency movements and higher energy costs</i>	

**We're increasing our expected constant-currency revenue growth, and we're updating our margin outlook solely to reflect currency impacts and energy costs**

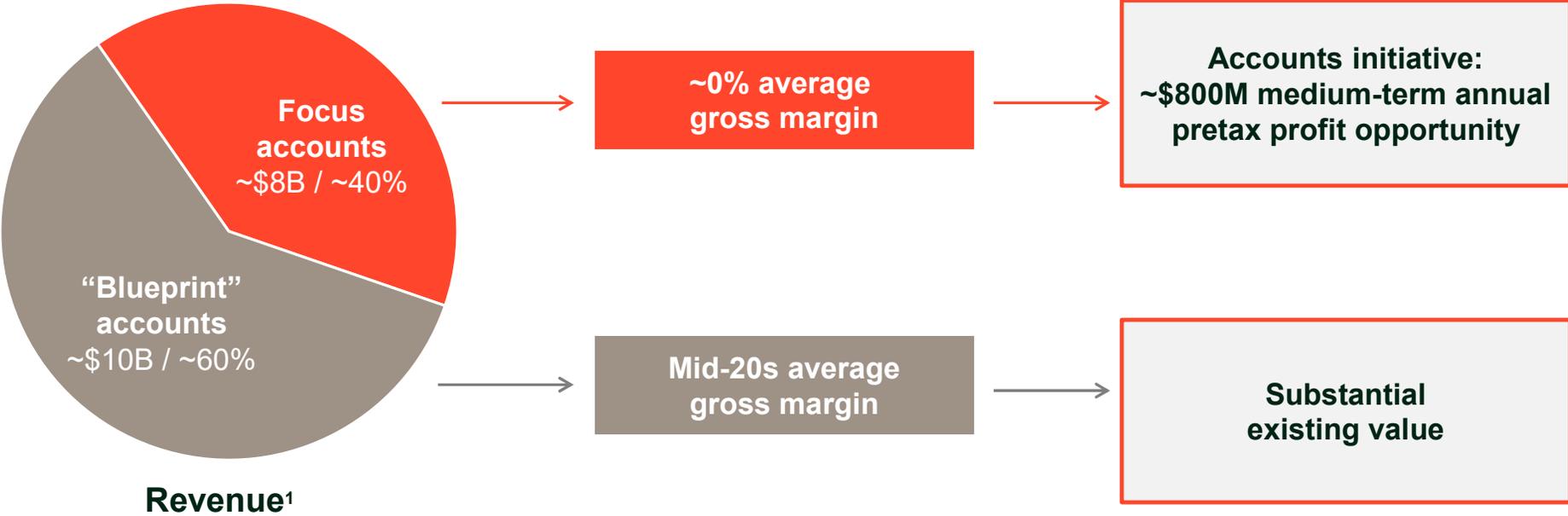
<sup>1</sup> Revenue growth figures are based on comparison to twelve months ended March 31, 2022 on a pro forma basis; revenue growth outlook versus calendar 2021 is (3%) – (2%) on a pro forma basis

<sup>2</sup> Year-over-year comparisons are to calendar 2021 pro forma results

<sup>3</sup> Depreciation expense projected to be ~\$0.9B; amortization expense projected to be ~\$1.1B; interest expense projected to be ~\$0.1B

Gross capital expenditures projected to be ~\$750M; net capital expenditures projected to be ~\$700M. ~\$400M of cash projected to be used for transaction-related items, primarily post-Separation systems migration costs, re-branding costs and outlays related to a broad-based employee retention program implemented by IBM

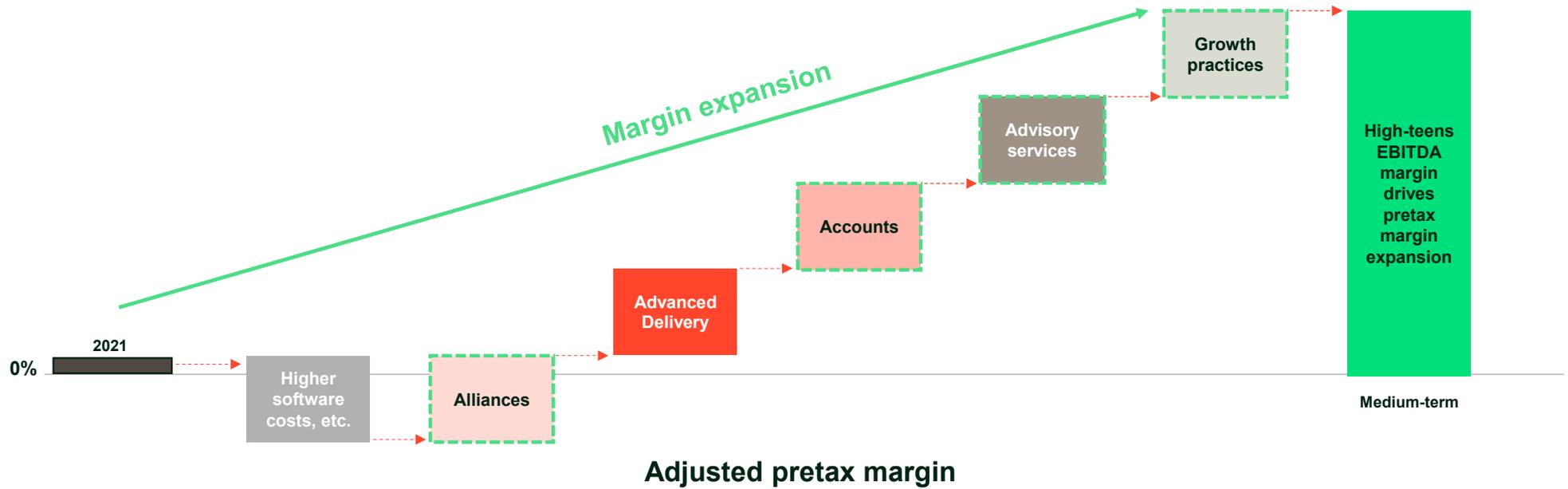
# Transforming focus accounts into high-value “blueprint” accounts



**We have substantial value embedded in our business and a significant value-creation opportunity**

<sup>1</sup>Revenue represents trailing twelve-months historical (GAAP) revenue from April 1, 2021 through March 31, 2022. Our gross margins are approximately 15 points higher than our adjusted pretax margins.

# Our strategies will drive revenue and profit growth in the medium term



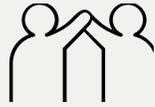
# Investment highlights



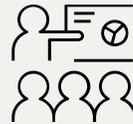
- ✓ Separation more than doubles our addressable market from \$240 billion pre-spin to \$510 billion by 2024, with market growth driven by numerous interrelated tailwinds
- ✓ World leader in designing, building, managing and modernizing mission-critical information systems spanning the digital transformation journey
- ✓ Competitive advantage stems from our people, data and intellectual property
- ✓ Trusted long-term partner to thousands of blue-chip enterprise customers, including most of the Fortune 100
- ✓ New freedom to invest for growth while expanding our ecosystem of strategic partners and service capabilities, enhancing customers' access to a wider range of technology solutions
- ✓ Strong financial characteristics with annuity-like annual revenues, double-digit adjusted EBITDA margins and investment-grade credit ratings
- ✓ Focused, growth-oriented culture, committed to high ESG standards and led by a highly experienced executive team

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# Appendix



Accolades and  
recognition



ESG commitment



Our services and  
revenue mix



Financial metrics



Definitions and  
rationale for  
non-GAAP metrics



Reconciliation of  
non-GAAP metrics

# Customer signings, expanding relationships



Delta Air Lines extended its long-term collaboration with Kyndryl as the airline drives operational resiliency and proactive scalability through a more agile mainframe environment



Singapore Airlines and Kyndryl expanded their nearly 20-year partnership to transform its employee digital workplace experience, modernize its end user services and consolidate all back-end infrastructure



CIB, a major Hungarian bank, partnered with Kyndryl to modernize and operate its workflows and underlying platform



Bank of Cyprus and Kyndryl expanded its collaboration with a new managed IT services program focused on driving the Bank's digital innovation and advancing its ESG commitments



Kyndryl helped INFORMA, a leading provider of business, financial industry and marketing information, transition to a hybrid cloud model



Kyndryl is partnering with Dan Transportation, Israel's largest transportation company, to advise, build and manage the IT infrastructure for its multi-year project to alleviate traffic along major routes in Israel

## Recent accolades and industry recognition

### Gartner

A Leader: May 2022 Magic Quadrant™ for Managed Mobility Services report



Major Contender: 2022 Digital Workplace Services PEAK Matrix Assessment in North America & Europe



2022 Leader in Mainframe Modernization, Mainframe as a Service and Mainframe Operations in U.S., Canada and Europe



Best Partnership  
Kyndryl and Microsoft, 2021



Market Leader: 2022 *Cybersecurity Services 2022 RadarView* report



Major Player: 2022 IDC MarketScape: Worldwide Cloud Professional Services Vendor Assessment



Finalist: 2022 IT Services Marketing Association (ITSMA) in *Strengthening and Differentiating the Brand* category



Leader: Frost Radar™ Global Managed Cloud Services Market, 2021



2022 Cisco Global Gold Integrator status, the highest level available

### Gartner

Kyndryl named a Representative Vendor for Industry Engineering Specialists and Integrators in the Gartner July 2022 Market Guide for 4G and 5G Private Mobile Networks



Major Contender: 2022 Data and Analytics Services PEAK Matrix Assessment



2021 Leader in cognitive & self-healing IT infrastructure management

# Strong commitment to ESG principles

## Environment



- Established carbon inventory and goals, and completed pre-assurance data review from independent auditors
- Aligning operating metrics with key environmental, social, governance frameworks
- Building certifications to systematize environmental, energy and carbon goals
- Creating Net Zero Sustainability training available to all Kyndryls
- Building renewable energy strategy, target and goals

Commit to sustainable business practices and operations

## Social



- Launched Kyndryl Inclusion Networks (KINs) to support Black, Hispanic, LGBTQ+, People with Disabilities and Women
- Execute human capital strategy to attract, retain and motivate our workforce
- Launched employee engagement survey to measure progress against culture transformation goals
- Build corporate social responsibility strategy centered around employee engagement

Lead in human capital, inclusion, diversity & equity, and corporate social responsibility

## Governance



- Launched ethics training globally for all employees
- Published Kyndryl's first proxy statement, which includes ESG disclosures
- Launched Kyndryl privacy statement to highlight commitment to data privacy
- Created Kyndryl Trust Center site to feature policy positions on privacy, cybersecurity and ethics
- Preparing to publish ESG report in mid-2023 to highlight commitments and progress toward goals

Operate with integrity



Establish baseline



Engage stakeholders and define goals



Track and measure



Report

# Our services

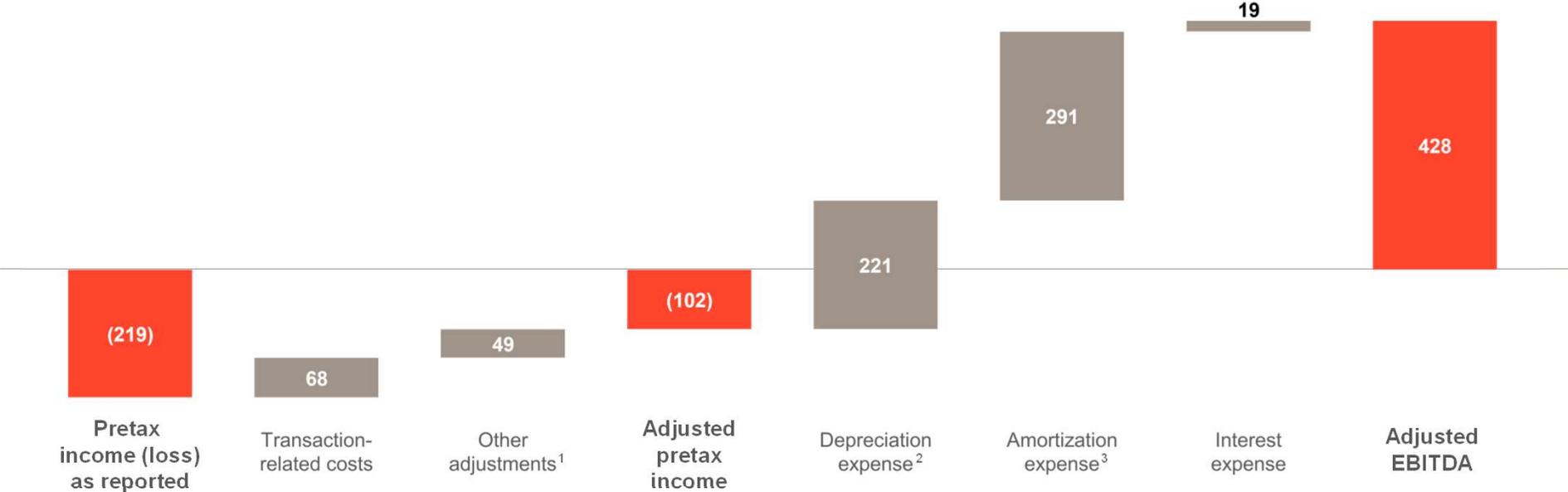
Practice	Overview	Medium-term revenue growth opportunity
<b>Cloud</b>	Delivering seamless, integrated, multicloud management in a hybrid model	Single-digit growth driven by hyperscaler partnerships
<b>Security &amp; Resiliency</b>	Delivering full line of cybersecurity, business continuity and disaster recovery services to help customers continuously adapt to new threats and regulatory standards	Single-digit growth aligned to cloud
<b>Network &amp; Edge</b>	Providing unified network services for cloud and data center connectivity	Mid-single-digit growth driven by Edge
<b>Applications, Data &amp; AI</b>	Providing full application platform hosting and expert assistance for application modernization	Double-digit growth
<b>Digital Workplace</b>	Enhancing user experience and work location flexibility by providing a consumer experience to employees	Low-single-digit growth
<b>Core Enterprise &amp; zCloud</b>	Providing secure, unified and fault-tolerant mainframe services for our customers' core infrastructure	Stable revenue



Our revenue mix by industry is approximately 46% financial services, 14% distribution, 12% industrials, 11% public, 9% technology and 8% communications

# Fiscal second quarter 2023 adjusted pretax income and adjusted EBITDA

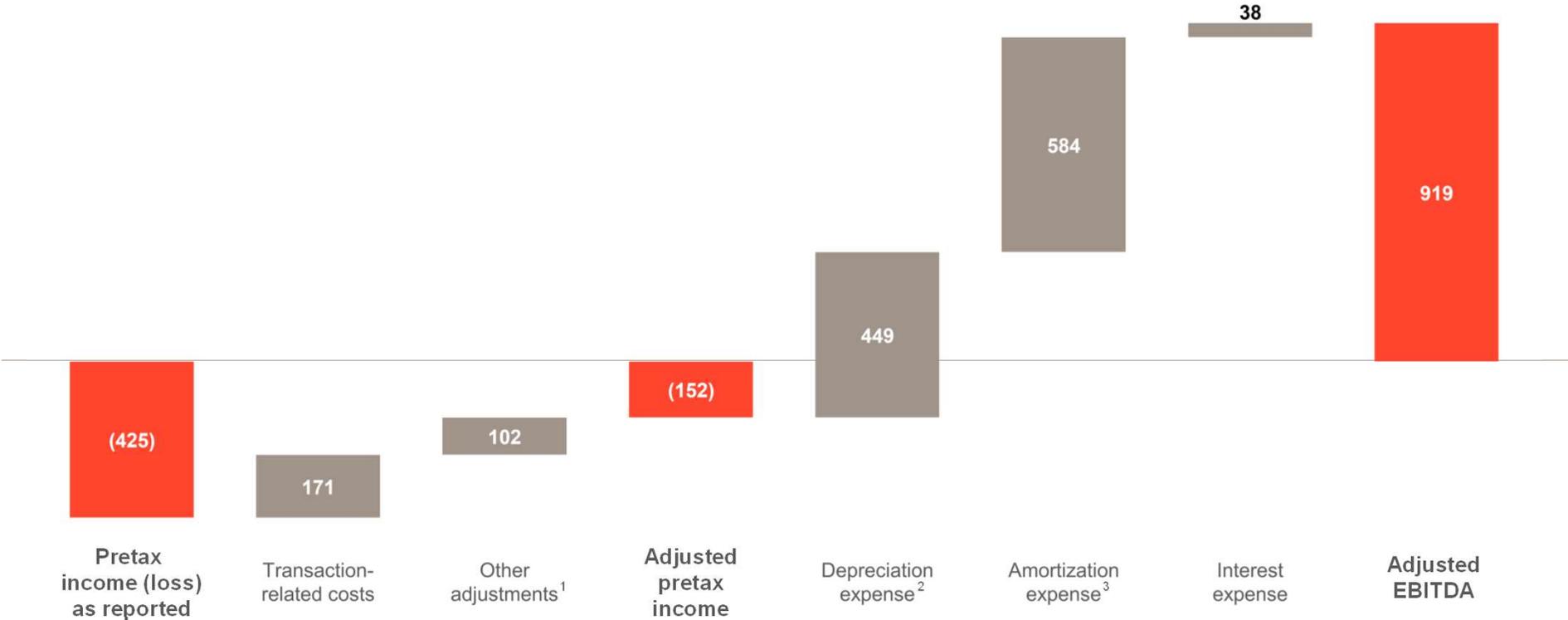
(\$ in millions)



<sup>1</sup> Effects of amortization of intangible assets, stock-based compensation, pension costs other than pension servicing costs and multi-employer plan costs, significant litigation costs, workforce rebalancing charges and currency impacts of highly inflationary countries  
<sup>2</sup> Excludes depreciation of right-of-use assets  
<sup>3</sup> Excludes amortization of capitalized contract costs

# Fiscal first half 2023 adjusted pretax income and adjusted EBITDA

(\$ in millions)



<sup>1</sup> Effects of amortization of intangible assets, stock-based compensation, pension costs other than pension servicing costs and multi-employer plan costs, significant litigation costs, workforce rebalancing charges and currency impacts of highly inflationary countries  
<sup>2</sup> Excludes depreciation of right-of-use assets  
<sup>3</sup> Excludes amortization of capitalized contract costs

## Definitions and rationale for non-GAAP metrics

Metric	Definition
<b>Adjusted EBITDA, pro forma adjusted EBITDA, adjusted EBITDA margin and pro forma adjusted EBITDA margin</b>	<p>Adjusted EBITDA is defined as net income (loss) excluding net interest expense, income taxes, depreciation and amortization (excluding depreciation of right-of-use assets and amortization of capitalized contract costs), transaction-related costs, pension costs other than pension servicing costs and multi-employer plan costs, stock-based compensation, workforce rebalancing charges, impairment expense, significant litigation costs, and foreign currency impacts of highly inflationary countries.</p> <p>Pro forma adjusted EBITDA is adjusted EBITDA, further adjusted for excess cost allocations from our former Parent, incremental costs to support independence and growth, other adjustments related to post-Separation commercial pricing agreements with IBM, the portion of the IBM business that was conveyed to Kyndryl and ongoing effects of the Separation-related transactions.</p> <p>Adjusted EBITDA margin is calculated by dividing adjusted EBITDA, as defined above, by revenue. Pro forma adjusted EBITDA margin is calculated by dividing pro forma adjusted EBITDA, as defined above, by pro forma revenue.</p> <p>Management uses adjusted EBITDA, pro forma adjusted EBITDA, adjusted EBITDA margin and pro forma adjusted EBITDA margin to evaluate our performance. Management also uses these metrics when publicly providing our business outlook. We believe they are a helpful supplemental measure to assist investors in evaluating our operating results as they exclude certain items whose fluctuation from period to period do not necessarily correspond to changes in the operations of our business. Adjusted EBITDA, pro forma adjusted EBITDA, adjusted EBITDA margin and pro forma adjusted EBITDA margin are financial measures that are not recognized under U.S. GAAP and should not be considered as an alternative to net income (loss) or other measures of financial performance or liquidity derived in accordance with U.S. GAAP.</p>
<b>Adjusted pretax income, pro forma adjusted pretax income, adjusted pretax margin and pro forma adjusted pretax margin</b>	<p>Adjusted pretax income is defined as pretax income excluding transaction-related costs, pension costs other than pension servicing costs and multi-employer plan costs, stock-based compensation, amortization of intangible assets, workforce rebalancing charges, impairment expense, significant litigation costs and foreign currency impacts of highly inflationary countries.</p> <p>Pro forma adjusted pretax income is adjusted pretax income, further adjusted for excess cost allocations from our former Parent, incremental costs to support independence and growth, other adjustments related to post-Separation commercial pricing agreements with IBM, the portion of the IBM business that was conveyed to Kyndryl and ongoing effects of the Separation-related transactions.</p> <p>Adjusted pretax margin is calculated by dividing adjusted pretax income, as defined above, by revenue. Pro forma adjusted pretax margin is calculated by dividing pro forma adjusted pretax income, as defined above, by pro forma revenue.</p> <p>Management uses adjusted pretax income, pro forma adjusted pretax income, adjusted pretax margin and pro forma pretax margin to evaluate our performance. Management also uses them when publicly providing our business outlook. We believe adjusted pretax income, pro forma adjusted pretax income, adjusted pretax margin and pro forma pretax margin are helpful supplemental metrics for investors in evaluating our operating performance because they can be used by investors to measure a company's operating performance without regard to items excluded from the calculation of such measures, which can vary substantially from company to company. Adjusted pretax income, pro forma adjusted pretax income, adjusted pretax margin and pro forma adjusted pretax margin eliminate the impact of expenses that do not relate to core business performance. These measures are financial measures that are not recognized under U.S. GAAP and should not be considered as an alternative to net income (loss) or other measures of financial performance or liquidity derived in accordance with U.S. GAAP.</p>
<b>Adjusted free cash flow</b>	<p>Adjusted free cash flow is defined as cash flow from operations after adding back transaction-related payments and workforce rebalancing payments less net capital expenditures.</p> <p>Management uses adjusted free cash flow as a measure to evaluate its operating results, plan strategic investments and assess our ability and need to incur and service debt. We believe adjusted free cash flow is a useful supplemental financial measure to aid investors in assessing our ability to pursue business opportunities and investments and to service our debt. Adjusted free cash flow is a financial measure that is not recognized under U.S. GAAP and should not be considered as an alternative to cash flows from operations or liquidity derived in accordance with U.S. GAAP.</p>
<b>Signings and pro forma signings</b>	<p>Signings are defined by Kyndryl as an initial estimate of the value of a customer's commitment under a contract. We calculate this based on various considerations including the type and duration of the agreement as well as the presence of termination charges or wind-down costs. Contract extensions and increases in scope are treated as signings only to the extent of the incremental new value. Signings can vary over time due to a variety of factors including, but not limited to, the timing of signing a small number of larger outsourcing contracts. The conversion of signings into revenue may vary based on the types of services and solutions, customer decisions and other factors, which may include, but are not limited to, macroeconomic environment or external events.</p> <p>Pro forma signings reflect the portion of the IBM business that was conveyed to Kyndryl and the ongoing effects of the Separation-related transactions.</p> <p>Management uses signings as a tool to monitor the performance of the business including the business' ability to attract new customers and sell additional scope into our existing customer base.</p>

## Reconciliation of non-GAAP metrics

(\$ in millions)

Reconciliation of net income (loss) to adjusted pretax income (loss) and adjusted EBITDA	Six Months Ended September 30, 2022	Three Months Ended September 30, 2022	Three Months Ended June 30, 2022
<b>Net income (loss) (GAAP)</b>	<b>(\$531)</b>	<b>(\$281)</b>	<b>(\$250)</b>
Plus: Provision for income taxes	107	61	45
<b>Pretax income (loss)</b>	<b>(\$425)</b>	<b>(\$219)</b>	<b>(\$205)</b>
<b>Non-operating adjustments (before tax)</b>			
Workforce rebalancing charges	6	3	4
Transaction-related costs	171	68	103
Stock-based compensation expense	54	28	26
Amortization of intangible assets	25	11	14
Other adjustments <sup>1</sup>	18	9	9
<b>Adjusted pretax income (loss)</b>	<b>(\$152)</b>	<b>(\$102)</b>	<b>(\$50)</b>
<i>Adjusted pretax margin</i>	<i>(1.8%)</i>	<i>(2.4%)</i>	<i>(1.2%)</i>
Interest expense	38	19	20
Depreciation expense	449	221	228
Amortization expense	584	291	293
<b>Adjusted EBITDA</b>	<b>\$919</b>	<b>\$428</b>	<b>\$491</b>
<i>Adjusted EBITDA margin</i>	<i>10.9%</i>	<i>10.2%</i>	<i>11.4%</i>
<b>Revenue</b>	<b>\$8,467</b>	<b>\$4,179</b>	<b>\$4,288</b>

Reconciliation of net income (loss) to pro forma pretax income (loss) and pro forma adjusted EBITDA	Three Months Ended September 30, 2021
<b>Net income (loss) (GAAP)</b>	<b>(\$690)</b>
Plus: Provision for income taxes	224
<b>Pretax income (loss)</b>	<b>(\$466)</b>
<b>Non-operating adjustments (before tax)</b>	
Workforce rebalancing charges	(1)
Transaction-related costs	270
Stock-based compensation expense	20
Goodwill impairment	-
Excess cost allocations from IBM	176
Effects of post-Separation commercial agreements with IBM	125
Incremental costs to support independence and growth	(87)
Pro forma and other adjustments <sup>2</sup>	26
<b>Pro forma adjusted pretax income (loss)</b>	<b>\$63</b>
<i>Pro forma adjusted pretax margin</i>	<i>1.4%</i>
Interest expense	20
Depreciation expense	322
Amortization expense	311
<b>Pro forma adjusted EBITDA</b>	<b>\$716</b>
<i>Pro forma adjusted EBITDA margin</i>	<i>15.8%</i>
<b>Pro forma revenue</b>	<b>\$4,529</b>

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<sup>1</sup> Adjustments reflect pension costs other than pension servicing costs and multi-employer plan costs, significant litigation costs and currency impacts of highly inflationary countries

<sup>2</sup> Pro forma and other adjustments represent pension costs other than pension servicing costs and multi-employer plan costs, significant litigation costs, currency impacts of highly inflationary countries, post-Separation commercial pricing arrangements with IBM, the portion of the IBM business that was conveyed to Kyndryl and the ongoing effects of the Separation-related transactions

## Reconciliation of non-GAAP metrics (continued)

Reconciliation of historical revenue to pro forma revenue	Three Months Ended					
	September 30, 2022	June 30, 2022	March 31, 2022	December 31, 2021	September 30, 2021	June 30, 2021
Historical revenue (GAAP)	\$4,179	\$4,288	\$4,431	\$4,556	\$4,579	\$4,751
Pro forma adjustments <sup>1</sup>	-	-	-	23	(51)	(45)
<b>Pro forma revenue</b>	<b>\$4,179</b>	<b>\$4,288</b>	<b>\$4,431</b>	<b>\$4,459</b>	<b>\$4,529</b>	<b>\$4,706</b>

Revenue for the three months ended September 30, 2022 declined by nine percent and increased one percent in constant currency, when compared to the prior-year period, and declined by eight percent, and increased two percent in constant currency, when compared to prior-year pro forma revenue

Revenue for the three months ended June 30, 2022 declined by ten percent or three percent in constant currency, when compared to the prior-year period, and declined by nine percent, or two percent in constant currency, when compared to prior-year pro forma revenue

Reconciliation of historical revenue to pro forma revenue	Twelve Months Ended March 31, 2022	Twelve Months Ended December 31, 2021
Historical revenue (GAAP)	\$18,317	\$18,657
Pro forma adjustments <sup>1</sup>	(72)	(134)
<b>Pro forma revenue</b>	<b>\$18,245</b>	<b>\$18,523</b>

Reconciliation of cash flow from operations to adjusted free cash flow (\$ in millions)	Three Months Ended September 30, 2022	Six Months Ended September 30, 2022
Cash flow from operations (GAAP)	\$387	\$491
Plus: Workforce rebalancing charges	9	14
Plus: Transaction-related payments <sup>2</sup>	70	135
Less: Net capital expenditures	(250)	(456)
<b>Adjusted free cash flow</b>	<b>\$216</b>	<b>\$184</b>

Numbers may not add due to rounding

Constant-currency information compares results between periods as if exchange rates had remained constant period over period. We define constant-currency revenues as total revenues excluding the impact of currency movements and use it to determine the constant-currency revenue growth on a year-over-year basis. Constant-currency revenues are calculated by translating current-period revenues using corresponding prior-period exchange rates

<sup>1</sup> Adjustments to reflect the portion of the IBM business that was conveyed to Kyndryl and the ongoing effects of the Separation-related transactions

<sup>2</sup> Transaction-related payments primarily relate to post-Separation systems migration costs and re-branding costs