Recast Segment Adjusted EBITDA Data for the Years Ended December 31, 2021 and 2020

As described in the Form 8-K filed with the SEC on May 26, 2022, during the three months ended March 31, 2022, Kyndryl Holdings, Inc. (NYSE:KD) updated its methodology for allocating corporate costs among its segments to determine segment adjusted EBITDA. This change did not impact total adjusted EBITDA. In addition, the following discussions on segment results reflect the revision for the over-accrual of accrued contract cost resulting in immaterial increases in Principal Markets and total adjusted EBITDA in certain quarters. We have accordingly recast and revised segment adjusted EBITDA for prior periods to reflect this update.

Non-GAAP Financial Measures

In an effort to provide investors with additional information regarding its results, the Company has provided certain metrics that are not calculated based on generally accepted accounting principles (GAAP), such as adjusted EBITDA and pro forma adjusted EBITDA. Such non-GAAP metrics are intended to supplement GAAP metrics, but not to replace them. The Company's non-GAAP metrics may not be comparable to similarly titled metrics used by other companies. Definitions of non-GAAP metrics and reconciliations of non-GAAP metrics for historical periods to GAAP metrics are included in the tables that follow.

Pro Forma Financial Information

This selected financial data also includes certain pro forma financial information. The pro forma adjustments assume that the Company's spin-off from IBM and related transactions occurred as of January 1, 2020. The pro forma financial information is unaudited and is presented for illustrative purposes only and is not necessarily indicative of the operating results or financial position that would have occurred if the relevant transactions had been consummated on the date indicated, nor is it necessarily indicative of future operating results. The pro forma financial information presented includes adjustments that would not be included in the pro forma financial statements contained in a registration statement filed with the Securities and Exchange Commission that contain pro forma information prepared in accordance with Regulation S-X under the Securities Act of 1933.

Table 1

HISTORICAL SEGMENT INFORMATION (dollars in millions)

The following presents a recast of segment adjusted EBITDA and pro forma segment adjusted EBITDA, reflecting our updated allocation methodology, for the years ended December 31, 2021 and 2020 and for interim periods of 2021 and 2020.

| | 2020 | | | | | | | | | | | | 2021 | | | | | | | | | | | | |
|---------------------------------------|-----------------------------------|-------|-----------|------|----------------|------|-----------|------|-----------------------|-------|-----------|------|-----------|-----------------------|-----------|-------------|-----------|------|-----------|-------|--|--|--|--|--|
| | Three Months En March June Sep | | | | Ended Sept. | | Dec. | I | Year Ended Dec. | | larch | Dec. | E | Year Ended Dec. | | | | | | | | | | | |
| | n | 31 | | 30 | | 30 | | | | 31 | | 31 | | June 30 | | Sept. 30 | | 31 | | 31 | | | | | |
| Adjusted EBITDA | | | | | | | | | | | | | | | | | | | | | | | | | |
| United States | \$ | 203 | \$ | 191 | \$ | 242 | \$ | 305 | \$ | 940 | \$ | 180 | \$ | 275 | \$ | 185 | \$ | 202 | \$ | 842 | | | | | |
| Japan | | 115 | | 135 | | 136 | | 149 | | 534 | | 123 | | 140 | | 113 | | 124 | | 501 | | | | | |
| Principal Markets ¹ | | 82 | | 72 | | 83 | | 137 | | 375 | | 52 | | 71 | | 62 | | 155 | | 341 | | | | | |
| Strategic | | 02 | | 12 | | 00 | | 101 | | 010 | | 02 | | , , | | 02 | | 100 | | 011 | | | | | |
| Markets ¹ | | 94 | | 148 | | 135 | | 111 | | 488 | | 96 | | 133 | | 177 | | 134 | | 540 | | | | | |
| Corporate and | | | | | | | | | | | | | | | | | | | | | | | | | |
| other ² | | (41) | | (34) | | (34) | | (44) | | (153) | | (40) | | (49) | | (37) | | (28) | | (154) | | | | | |
| Total adjusted | | . – . | | | | | | | | | | | | | | | | | | | | | | | |
| EBITDA | <u>\$</u> | 453 | <u>\$</u> | 513 | <u>\$</u> | 562 | <u>\$</u> | 657 | <u>\$</u> | 2,185 | <u>\$</u> | 410 | <u>\$</u> | 571 | <u>\$</u> | 501 | <u>\$</u> | 587 | <u>\$</u> | 2,069 | | | | | |
| Pro forma | | | | | | | | | | | | | | | | | | | | | | | | | |
| adjusted EBITDA | | | | | | | | | | | | | | | | | | | | | | | | | |
| United States | \$ | 274 | \$ | 252 | \$ | 297 | \$ | 379 | \$ | 1,202 | \$ | 238 | \$ | 330 | \$ | 247 | \$ | 235 | \$ | 1,050 | | | | | |
| Japan | | 149 | | 162 | | 165 | | 187 | | 664 | | 156 | | 172 | | 157 | | 132 | | 617 | | | | | |
| Principal | | | | | | | | | | | | | | | | | | | | | | | | | |
| Markets ¹ | | 190 | | 167 | | 183 | | 266 | | 806 | | 175 | | 182 | | 183 | | 183 | | 722 | | | | | |
| Strategic | | 74 | | 405 | | 404 | | 404 | | 400 | | 70 | | 440 | | 400 | | 450 | | 540 | | | | | |
| Markets ¹ Corporate and | | 74 | | 125 | | 104 | | 101 | | 403 | | 73 | | 113 | | 169 | | 156 | | 510 | | | | | |
| other ² | | (37) | | (38) | | (38) | | (38) | | (153) | | (36) | | (48) | | (39) | | (26) | | (150) | | | | | |
| Total pro forma adjusted | | | | | | | | | | | | | | | | | | | | | | | | | |
| EBITDA | \$ | 650 | \$ | 668 | \$ | 710 | \$ | 894 | <u>\$</u> | 2,922 | \$ | 605 | \$ | 749 | \$ | 716 | \$ | 679 | \$ | 2,749 | | | | | |

¹ Principal Markets is comprised of Kyndryl's operations in Australia/New Zealand, Canada, France, Germany, India, Italy, Spain/Portugal and the United Kingdom/Ireland. Strategic Markets is comprised of Kyndryl's operations in all other geographic locations.

²Represents net amounts not allocated to segments.

Table 2

RECONCILIATION OF GAAP NET INCOME (LOSS) TO ADJUSTED PRETAX INCOME (LOSS) AND ADJUSTED EBITDA (dollars in millions)

The following table provides a reconciliation of GAAP net income (loss) to adjusted pretax income (loss) and adjusted EBITDA.

| | 2020 | | | | | | | | | | | | 2021 | | | | | | | | | | | | |
|-----------------------------------|-----------------------------|-------|------------|---------|----------|-------------|----------|------------|----------|------------|----------|--------------------|----------|------------|----------|-------------|----|------------|----|------------|--|--|--|--|--|
| | Yea Three Months Ended Ende | | | | | | | | | | | Three Months Ended | | | | | | | | | | | | | |
| | March 31 | | June 30 | | | Sept. 30 | | Dec. 31 | | Dec. 31 | | March 31 | | June 30 | | Sept. 30 | | Dec. 31 | | Dec. 31 | | | | | |
| Net income (loss) | | | ÷ | ф (745) | | (0.007) | <u>~</u> | (40.4) | <u>~</u> | (200) | ÷ | (000) | ÷ | (704) | ¢ | (0.004) | | | | | | | | | |
| (GAAP) | \$ | (682) | \$ | (373) | \$ | (238) | \$ | (715) | \$ | (2,007) | \$ | (494) | \$ | (389) | \$ | (690) | \$ | (731) | \$ | (2,304) | | | | | |
| Provision for | | 07 | | 00 | | ~~~ | | | | 0.47 | | 04 | | 70 | | 004 | | | | 400 | | | | | |
| income taxes | | 87 | | 89 | | 68 | | 4 | | 247 | | 91 | | 76 | | 224 | | 11 | | 402 | | | | | |
| Workforce | | | | | | | | | | | | | | | | | | | | | | | | | |
| rebalancing | | 000 | | 50 | | (4) | | 500 | | 040 | | 50 | | (44) | | (4) | | (4) | | 20 | | | | | |
| charges | | 298 | | 58 | | (1) | | 563 | | 918 | | 52 | | (11) | | (1) | | (1) | | 39 | | | | | |
| Transaction- | | | | | | | | 04 | | 04 | | | | 470 | | 070 | | 400 | | 607 | | | | | |
| related costs Stock-based | | _ | | _ | | _ | | 21 | | 21 | | 55 | | 173 | | 270 | | 129 | | 627 | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| compensation | | 40 | | 10 | | 10 | | 47 | | 64 | | 10 | | 40 | | 20 | | 40 | | 74 | | | | | |
| expense Goodwill | | 12 | | 16 | | 19 | | 17 | | 64 | | 16 | | 18 | | 20 | | 18 | | 71 | | | | | |
| | | | | | | | | | | | | | | | | | | 469 | | 469 | | | | | |
| impairment Amortization of | | _ | | _ | | _ | | _ | | _ | | _ | | _ | | _ | | 409 | | 409 | | | | | |
| | | 8 | | 7 | | 8 | | 6 | | 29 | | 7 | | 9 | | 10 | | 11 | | 27 | | | | | |
| intangible assets | | 0 | | 1 | | 0 | | 0 | | 29 | | 1 | | 9 | | 10 | | 11 | | 37 | | | | | |
| Other adjustments ¹ | | 6 | | 6 | | 7 | | 7 | | 27 | | 7 | | 7 | | 7 | | 67 | | 88 | | | | | |
| Adjusted pretax | | | | | | | | | | | | <u> </u> | | | | | | | | | | | | | |
| income (loss) | \$ | (270) | \$ | (196) | \$ | (138) | \$ | (98) | \$ | (702) | \$ | (266) | \$ | (117) | \$ | (162) | \$ | (27) | \$ | (572) | | | | | |
| Interest expense | Ŧ | 15 | Ŧ | 16 | Ŧ | 16 | Ŧ | 16 | Ŧ | 63 | Ŧ | 14 | Ŧ | 15 | Ŧ | 17 | Ŧ | 18 | Ŧ | 64 | | | | | |
| Depreciation | | | | | | | | | | | | | | | | | | | | | | | | | |
| expense | | 360 | | 354 | | 366 | | 365 | | 1,445 | | 339 | | 331 | | 335 | | 294 | | 1,300 | | | | | |
| Amortization | | | | | | | | | | ., | | | | | | | | | | ., | | | | | |
| expense | | 348 | | 339 | | 318 | | 373 | | 1,379 | | 323 | | 341 | | 311 | | 302 | | 1,278 | | | | | |
| Adjusted EBITDA | | | | | | | | | | 1 | _ | | | | | | | | | , , | | | | | |
| (non-GAAP) | \$ | 453 | \$ | 513 | \$ | 562 | \$ | 657 | \$ | 2,185 | \$ | 410 | \$ | 571 | \$ | 501 | \$ | 587 | \$ | 2,069 | | | | | |
| · / | <u> </u> | | <u> </u> | | <u> </u> | | <u> </u> | | <u> </u> | | <u> </u> | | <u> </u> | | <u> </u> | | _ | | _ | | | | | | |

¹ Other adjustments represents pension costs other than pension servicing costs and multi-employer plan costs, significant litigation costs and foreign currency impacts of highly inflationary countries.

Table 3

RECONCILIATION OF GAAP NET INCOME TO PRO FORMA ADJUSTED EBITDA (dollars in millions)

The following table provides a reconciliation of GAAP net income (loss) to pro forma adjusted EBITDA.

| | | | | | | 2020 | | | | | 2021 | | | | | | | | | | | |
|---|----|-------------|------------|---------|-----|-------------|----|------------|----|---------------|-----------|-------------|----|---------------|----|----------------------------------|-----------|------------|------|------------|--|--|
| | | | Th | ree Mon | ths | Ended | | | | Year Ended | | | | Year Ended | | | | | | | | |
| | N | Aarch 31 | June 30 | | | Sept. 30 | | Dec. 31 | | Dec. 31 | | March 31 | | June 30 | | <u>nths Ended</u> Sept. 30 | | Dec. 31 | | Dec. 31 | | |
| Net income (loss) (GAAP) | \$ | (682) | \$ | (373) | \$ | (238) | \$ | (715) | \$ | (2,007) | \$ | (494) | \$ | (389) | \$ | (690) | \$ | (731) | \$ (| (2,304) | | |
| Provision for income | | | | | | | | | | | | | | | | | | | | | | |
| taxes | | 87 | | 89 | | 68 | | 4 | | 247 | | 91 | | 76 | | 224 | | 11 | | 402 | | |
| Pretax income (loss) Workforce rebalancing | \$ | (595) | \$ | (284) | \$ | (170) | \$ | (711) | \$ | (1,760) | \$ | (403) | \$ | (313) | \$ | (466) | \$ | (720) | \$ (| (1,903) | | |
| charges | | 298 | | 58 | | (1) | | 563 | | 918 | | 52 | | (11) | | (1) | | (1) | | 39 | | |
| Transaction-related costs | | _ | | _ | | _ | | 21 | | 21 | | 55 | | 173 | | 270 | | 129 | | 627 | | |
| Stock-based | | | | | | | | | | | | | | | | | | | | | | |
| compensation expense | | 12 | | 16 | | 19 | | 17 | | 64 | | 16 | | 18 | | 20 | | 18 | | 71 | | |
| Goodwill impairment | | — | | _ | | — | | — | | _ | | — | | — | | — | | 469 | | 469 | | |
| Excess cost allocations from IBM | | 164 | | 130 | | 102 | | 195 | | 591 | | 154 | | 149 | | 176 | | 14 | | 493 | | |
| Effects of post- Separation commercial | | | | | | | | | | | | | | | | | | | | | | |
| agreements with IBM | | 126 | | 118 | | 133 | | 123 | | 501 | | 118 | | 103 | | 125 | | 70 | | 416 | | |
| Incremental cost to support independence | | | | | | | | - | | | | | | | | | | | | | | |
| and growth Pro forma and other | | (94) | | (94) | | (94) | | (94) | | (375) | | (94) | | (94) | | (87) | | | | (274) | | |
| adjustments ¹ | | 24 | | 24 | | 30 | | 35 | | 113 | | 39 | | 45 | | 26 | | 86 | | 196 | | |
| Pro forma adjusted pretax | | | | | | | | | | | | | | | | | | | | | | |
| income | \$ | (64) | \$ | (31) | \$ | 18 | \$ | 150 | \$ | 72 | \$ | (64) | \$ | 70 | \$ | 63 | \$ | 65 | \$ | 134 | | |
| Interest expense | | 19 | | 19 | | 19 | | 19 | | 77 | | 20 | | 20 | | 20 | | 18 | | 76 | | |
| Depreciation expense | | 347 | | 342 | | 354 | | 352 | | 1,395 | | 327 | | 318 | | 322 | | 294 | | 1,262 | | |
| Amortization expense | | 348 | _ | 339 | | 318 | _ | 373 | _ | 1,379 | | 323 | | 341 | _ | 311 | _ | 302 | | 1,278 | | |
| Pro forma adjusted | | | | | | | | | | | | | | | | | | | | | | |
| EBITDA (non-GAAP) | \$ | 650 | \$ | 668 | \$ | 710 | \$ | 894 | \$ | 2,922 | <u>\$</u> | 605 | \$ | 749 | \$ | 716 | <u>\$</u> | 679 | \$ | 2,749 | | |

¹ Pro forma and other adjustments represents pension costs other than pension servicing costs and multi-employer plan costs, significant litigation costs, foreign currency impacts of highly inflationary countries, the portion of the IBM business that was conveyed to Kyndryl and the ongoing effects of the Separation-related transactions.