



Kyndryl Ranked as a Leader in ISG Provider Lens™ Quadrant Report 2025 for Mainframes - Services and Solutions

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Kyndryl recognized for combining generative AI and automation, optimizing environments and tailoring solutions to customers' needs

NEW YORK, April 14, 2025 /PRNewswire/ -- [Kyndryl](#) (NYSE: KD), a leading provider of mission-critical enterprise technology services, today announced that research company ISG has recognized Kyndryl as a Leader in all regions for 'Mainframe Optimization Services', 'Mainframe as a Service', and 'Mainframe Operations' in the ISG Provider Lens™ Quadrant Report 2025. In the US, Kyndryl has also been identified as a Leader in 'Application Modernization Services'. A complimentary copy of the full report is available [here](#).



The ISG Provider Lens research report, produced by Information Services Group (ISG), compares strengths, challenges and competitive differentiators of providers across Europe, Brazil, the United States, and United States Public Sector.

"Our research shows that Kyndryl is a leading provider of mainframe services with a robust business and extensive market presence," said Pedro L. Bicudo Maschio, Distinguished Analyst and Author at ISG. "The company combines technology background, mainframe expertise, GenAI, Kyndryl Bridge's data insights and Kyndryl Vital's problem-solving and innovation methodology to create unique modernizations tailored to meet client goals."

"As organizations aim to increase agility, reduce costs and tackle skills challenges, they are under increasing pressure to modernize their mainframe environments," said Petra Goude, Global Practice Leader for Core Enterprise & zCloud at Kyndryl. "We believe this accolade is a testament to our proven strength in the market, the investments we've made in this area, and the unmatched skills and expertise of our thousands of mainframe professionals who are helping customers run and transform their most mission-critical environments and deploy AI and generative AI to drive better business outcomes."

Kyndryl has been ranked a Leader in the quadrants for:

- **Mainframe Optimization Services** - helping customers modernize workloads on the mainframe. The report notes that Kyndryl operates the largest mainframe infrastructure globally and its consulting business continues to grow by leveraging its vast mainframe expertise to support customers in their modernization efforts.
- **Mainframe as a Service** - providing shared mainframe infrastructure in a pay-per-use model. ISG highlights that Kyndryl continues to lead with the largest MIPS footprint, offering operational scale and capacity to meet diverse customer needs and an MFaaS portfolio featuring [zCloud](#) for IBM Z and [C4i](#) for IBM i to support computing demands with mainframe experts.
- **Mainframe Operations** - providing operations, support and backup services to run mainframes on-premises, in colocation data centers or at the provider's facilities. The report states Kyndryl has the most significant footprint in mainframe operations and uses its AI-powered open integration platform [Kyndryl Bridge](#) to automate management tasks, optimizing performance and costs.
- **Application Modernization Services (US)** - transforming applications to migrate from mainframe to cloud. Kyndryl is identified as a Leader in the US for leveraging its deep technology expertise and robust mainframe business to gather best practices and manage complex projects with many modernization partners.

According to the ISG research, generative AI has a dual effect on mainframe modernization, accelerating migrations off the mainframe and providing customers with tools to extend their use of mainframes. Generative AI features of mainframe services reduce cost and development time in application modernization and cloud migration. Kyndryl has strongly focused on driving AI and generative AI adoption to accelerate [mainframe modernization](#) for customers. Its [2024 Mainframe Modernization Survey](#) also showed that 86% of organizations are moving fast to adopt AI to accelerate mainframe modernization, and almost half aim to use generative AI to unlock and transform critical mainframe data into actionable insights.

About ISG

ISG (Information Services Group) is a leading global technology research and advisory firm. A trusted business partner to more than 900 clients, including more than 75 of the world's top 100 enterprises, ISG is committed to helping corporations, public sector organizations, and service and technology providers achieve operational excellence and faster growth. For more information, please visit: www.isg-one.com.

About Kyndryl

Kyndryl (NYSE: KD) is a leading provider of mission-critical enterprise technology services offering advisory, implementation and managed service capabilities to thousands of customers in more than 60 countries. As the world's largest IT infrastructure services provider, the company designs, builds, manages and modernizes the complex information systems that the world depends on every day. For more information, please visit: www.kyndryl.com.

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