



Kyndryl to enable mission-critical technology modernization for U.S. government agencies

September 16, 2026

10-year NASPO ValuePoint® contract helps public agencies nationwide upgrade essential technology and deliver better digital services to residents

NEW YORK, Sept. 16, 2026 /PRNewswire/ -- Kyndryl (NYSE: KD), a leading provider of mission-critical enterprise technology services, today announced it has been awarded a 10-year [NASPO ValuePoint Cloud and Software Solutions contract](#) (ID: LS5006), providing state agencies, higher education, counties, municipalities and other public entities across the United States with easier access to cloud, software and modernization services that support their long-term transformation goals.



State and local government agencies are under increasing pressure to modernize legacy technology, improve digital services, strengthen resiliency, and meet evolving constituent expectations while navigating complex procurement requirements. Participating states can leverage the NASPO ValuePoint contract for easier access to Kyndryl services and a streamlined purchasing framework with consistent terms and conditions and the flexibility to address state-specific requirements through participating addendums.

"State and local agencies need technology partners that understand both mission-critical systems and the realities of public-sector procurement," said Anita Mikus, VP and Managing Director of U.S. State and Local Government, Kyndryl U.S. "The NASPO ValuePoint contract helps agencies move more efficiently from planning to implementation, reducing procurement complexity so they can focus on modernizing critical systems, strengthening resiliency and delivering better services to residents."

The contract expands the scope of Kyndryl services available to participating agencies across software as a service (SaaS), infrastructure as a service (IaaS), platform as a service (PaaS) and on-premises environments. Agencies can leverage this contract for services such as:

- **Modernizing mission-critical legacy systems:** Support mainframe environments or mainframe-as-a-service models for core systems that process benefits, taxes, licensing or public safety workloads, helping improve resiliency while reducing the burden of managing end-of-service infrastructure.
- **Improving high-volume constituent services:** Agency-based solutions including modernization of systems behind driver's licenses, vehicle registration or appointment scheduling to improve reliability, reduce delays and make digital services easier for residents to use.
- **Supporting re-entry and social services programs:** Improve the databases and case management systems used to connect individuals with services, helping case workers access more accurate information and efficiently coordinate support.
- **Optimizing contact centers and self-service:** Contact center-as-a-service capabilities to analyze why residents are calling, identify repeat questions and automate common requests so issues are resolved faster and fewer calls need to reach a live agent.

[Kyndryl Consult](#) can help agencies assess modernization priorities, develop transformation roadmaps, determine migration readiness and implementation planning using a combination of AI workflows and deep domain expertise underpinned by the [Kyndryl Agentic AI Framework](#). In addition, [Kyndryl Bridge](#), Kyndryl's AI-powered, open integration platform, supports the integration, observation and orchestration of IT environments to provide actionable insights that help organizations run and transform their IT estates.

Agencies interested in learning more can visit the [NASPO ValuePoint supplier page](#) or book a [consultation with Kyndryl](#).

About Kyndryl

Kyndryl (NYSE: KD) is a leading provider of mission-critical enterprise technology services, offering advisory, implementation and managed service capabilities to thousands of customers in more than 60 countries. As the world's largest IT infrastructure services provider, the Company designs, builds, manages and modernizes the complex information systems that the world depends on every day. For more information, visit www.kyndryl.com.

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About NASPO

NASPO® is a non-profit association dedicated to advancing public procurement through leadership, excellence, and integrity. It is made up of the directors of the central purchasing offices in each of the 50 states, the District of Columbia, and the territories of the United States. NASPO is an organization that helps its members achieve success as public procurement leaders through the promotion of best practices, education, professional development, research, and innovative procurement strategies. Learn more at www.naspo.org.

About NASPO ValuePoint

NASPO ValuePoint® is the cooperative purchasing division of the National Association of State Procurement Officials (NASPO), facilitating cooperative public procurement solicitations using a Lead State Model®. NASPO aggregates the demand of all 50 states, the District of Columbia, the US territories, their political subdivisions, and other eligible entities, spurring best value, innovation, and competition in the marketplace. NASPO ValuePoint delivers high-value, reliable, and competitively sourced cooperative contracts - offering public entities outstanding prices, favorable terms and conditions, and value-added services. Learn more at www.naspovaluepoint.org.

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